

February 5, 2020

To our distributors and retailers,

As of February 15, 2020, Biotrade Canada will no longer accept any returns and offer refunds on U-Dream products.

Any returns from online stores will not be accepted effective immediately (through retailers directly or through a distributor).

Please advise your customers immediately.

We are committed to bringing back U-Dream to the market as soon as possible.

Thank you for your ongoing support.

Sincerely,



Andres Guadarrama, CEO
Biotrade Canada LTD